

JC037 U.S. PTO  
05/23/00

# UTILITY PATENT APPLICATION TRANSMITTAL

*(Only for new nonprovisional applications under 37 CFR 1.53(b))*

Attorney Docket No.	C04477166 (TAH)
<i>First Named Inventor or Application Identifier</i>	
Lundy Lewis	
Express Mail Label No.	EL583585346US

Date of Deposit May 23, 2000

APPLICATION ELEMENTS <small>See MPEP chapter 600 concerning utility patent application contents</small>	ADDRESS TO: Box Patent Application Assistant Commissioner for Patents Washington, DC 20231
<p>1. <input checked="" type="checkbox"/> Fee Transmittal Form <i>(Submit an original, and a duplicate for fee processing)</i></p> <p>2. <input checked="" type="checkbox"/> Specification [Total pages <u>84</u> <u>81</u> - pages specification 1 - pages abstract 2 - pages claims      6 - Total claims</p> <p>3. <input checked="" type="checkbox"/> Drawing(s) (35 USC 113) [Total sheets <u>26</u> <input checked="" type="checkbox"/> Informal <input type="checkbox"/> Formal [Total drawings <u>38</u></p> <p>4. <input type="checkbox"/> Oath or Declaration [Total pages ] a. <input type="checkbox"/> Newly executed (original or copy) b. <input type="checkbox"/> Unsigned c. <input type="checkbox"/> Copy from a prior application (37 CFR 1.63(d)) <i>(for continuation/divisional with Box 17 completed)</i> <i>[Note Box 5 below]</i> i. <input type="checkbox"/> <u>DELETION OF INVENTOR(S)</u> <u>Signed statement attached deleting</u> <u>inventor(s) named in the prior application,</u> <u>see 37 CFR 1.63(d)(2) and 1.33(b).</u></p> <p>5. <input type="checkbox"/> Incorporation by Reference <i>(usable if Box 4b is checked)</i> The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under Box 4b, is considered as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein.</p>	<p>6. <input type="checkbox"/> Microfiche Computer Program (Appendix)</p> <p>7. <input type="checkbox"/> Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary) a. <input type="checkbox"/> Computer Readable Copy b. <input type="checkbox"/> Paper Copy (identical to computer copy) c. <input type="checkbox"/> Statement verifying identity of above copies</p>
<b>ACCOMPANYING APPLICATION PARTS</b>	
<p>8. <input type="checkbox"/> Assignment Papers/cover sheet &amp; documents(s)</p> <p>9. <input type="checkbox"/> 37 CFR 3.73(b) Statement <i>(when there is an assignee)</i> <input type="checkbox"/> Power of Attorney</p> <p>10. <input type="checkbox"/> English Translation of Document <i>(if applicable)</i></p> <p>11. <input type="checkbox"/> Information Disclosure Statement PTO-1449 <input type="checkbox"/> Copies of IDS Citations</p> <p>12. <input type="checkbox"/> Preliminary Amendment</p> <p>13. <input type="checkbox"/> Return Receipt Postcard (MPEP 503) <i>(Should be specifically itemized)</i></p> <p>14. <input type="checkbox"/> Small Entity Statement(s) <input type="checkbox"/> Statement filed in prior application, Status still proper and desired</p> <p>15. <input type="checkbox"/> Certified Copy of Priority Document(s) <i>(if foreign priority is claimed)</i></p>	
<p>16. Other:</p> <p>17. If a CONTINUING APPLICATION, check appropriate box and supply the requisite information:</p> <p><input type="checkbox"/> Continuation <input type="checkbox"/> Divisional <input type="checkbox"/> Continuation-in-part (CIP) of prior application No.: _____</p> <p><input type="checkbox"/> Cancel in this application original claims of the prior application before calculating the filing fee.</p> <p><input type="checkbox"/> Amend the specification by inserting before the first line the sentence:  This application is a <input type="checkbox"/> continuation <input type="checkbox"/> divisional of application serial no. , filed , entitled , and now .</p>	

Inventor or Identifier: Lundy Lewis

Serial No: Not yet assigned

Filed: Herewith

For: METHOD AND APPARATUS SERVICE ANALYSIS  
IN SERVICE LEVEL MANAGEMENT (SLM)

CHECK BOX, if applicable:

 DUPLICATE

## Fee Calculation Sheet

CLAIMS	FOR	NUMBER FILED	NUMBER EXTRA	RATE	Fee
	TOTAL CLAIMS (37 CFR 1.16(c))	6-20=	0 x	\$18	= \$ 0.00
	INDEPENDENT CLAIMS (37 CFR 1.16(b))	1-3=	0 x	\$78	= \$ 0.00
	MULTIPLE DEPENDENT CLAIMS (if applicable) (37 CFR 1.16(d)) +		\$260		= \$
					BASIC FEE (37 CFR 1.16(a))
					Total of above Calculations = \$ 690.00
					Reduction by 50% for filing by small entity (Note 37 CFR 1.9, 1.27, 1.28). \$
					Assignment Recordation Fee (if any) \$
					Other Fees (if any). \$
					TOTAL = \$ 690.00

1. A check in the amount of \$ 690.00 is enclosed.

## General Authorization to Charge Deposit Account and General Request for Extension of Time

2. a.  If the filing of any paper in this application necessitates the payment of a fee under 37 CFR §§  1.16  1.17 or  1.18, and the fee due is in an amount different from any enclosed check or if no check is enclosed, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to Deposit Account No. 23/2825.
- b.  The applicant hereby revokes any prior authorization to charge a fee due under 37 CFR §§  1.16  1.17 or  1.18.
3. If the filing of any paper in this application necessitates an extension of time under 37 CFR §1.136(a), the applicant hereby requests such extension of time. If the fee due is in an amount different from any enclosed check or if no check is enclosed, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to Deposit Account No. 23/2825.

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 Attorneys of Record

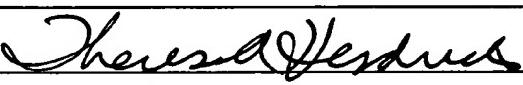
Docket No. C0441/7166 (TAH)  
 Date: May 23, 2000

**18. CORRESPONDENCE ADDRESS**

*Correspondence address below*

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**19. SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED**

<b>NAME</b>	Therese A. Hendricks, Reg. No. 30,389
<b>SIGNATURE</b>	
<b>DATE</b>	May 23, 2000